

# Capability **STATEMENT**



**DALTON**  
**Training Services** In step with the times

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## **Welcome to Dalton Training Services**

**Dalton Training Services is an Australian Registered Training Organisation (52072) providing nationally accredited qualifications in power generation, process plant technology and laboratory operations to resources, mining, chemical and power generation industries.**

### **Our Vision**

*"Dalton Training Services will be recognised as Australia's premier provider of power generation, process plant technology and laboratory operations."*

### **Our Mission**

To become the preferred provider of customised training to the resource, and chemical industries in the fields of power generation, process plant technology and laboratory operations through:

- The development and delivery of quality products.
- A consistently high standard of service delivery.
- Maximising completions whilst maintaining assessment rigor.

### **About Us**

Dalton Training Services is governed by the Australian National Vocational Education and Training (VET) Regulator. As such, we are subject to audit against 12 standards.

Our name is derived from John Dalton (1766-1844), the father of modern chemistry and developer of one of the first tables of atomic weights, a forerunner of the modern periodic table.

Our clients cover a range of business enterprises throughout Australia and overseas that wish to upgrade or ensure their workforce is competent and qualified to carry out their duties. Our size and structure allow us greater flexibility to focus on customised training systems meeting the requirements of each enterprise, as well as adapting teaching methods that maximise each learner's achievements.

**Qualifications on Scope range from Certificate III through to Diploma.**

## We Offer

- Consultation with your enterprise to assess your needs.
- Greater flexibility and adaptability.
- “Value added” services.
- Career pathways in:
  - Power station operations.
  - Process plant technology.
  - Laboratory operations.
- Training leading to high risk work licence in boiler and turbine operations.
- Clustering so units are embedded with other relevant units and minimising work flow disruption.
- Post project evaluations.



## Our Process



## Qualifications on Scope

### Power Generation

UEP30218 – Certificate III in ESI Generation (Operations)

UEP40218 – Certificate IV in ESI Generation (Operations)

UEP50218 – Diploma of ESI Generation (Operations)

UEPOPL001 – Licence to operate a steam turbine

MSMBLIC001 – Licence to operate a standard boiler

MSMBLIC002 – Licence to operate an advanced boiler

### Process Plant Technology

PMA30120 – Certificate III in Process Plant Operations

PMA40116 – Certificate IV in Process Plant Technology

PMA50116 – Diploma of Process Plant Technology

RII30420 – Certificate III in Resource Processing

### Laboratory Operations

MSL30118 – Certificate III in Laboratory Skills

MSL40118 – Certificate IV in Laboratory Techniques

MSL50118 – Diploma of Laboratory Technology

### Competency Based Assessment

Dalton Training Services has a wide range of assessment tools to meet the needs of its clients. Some of those assessment tools include:

- Photos or videos used to conduct direct observations.
- Inclusion of some project based activities.
- Possible participation of some of the client's senior staff as Subject Matter Experts.
- Clustering units of competency together in order for learning delivery to better reflect real job tasks and for assessments to be more streamlined and efficient.
- The use of a rigorous Recognition of Prior Learning (RPL) process to ensure competency is demonstrated.

### Learning Delivery

Dalton Training Services has extensive experience in delivering learning to remote sites and has the flexibility to use a variety of tools and techniques to suit an enterprise's circumstances.

In particular, learning delivery could include:

- Self-paced learning.
- Online delivery.
- Resource materials provided in hard copy that can be used for learning delivery and/or for assessments.
- Video and YouTube demonstrations.
- Narrated PowerPoint presentations.
- Individual tutoring via video conferencing.
- On site face-to-face delivery.
- Extensive use of the client's existing policies and work instructions are incorporated into the learning materials to ensure that learners are gaining the skills and knowledge that will directly benefit their employer.





Training that meets your needs using methods that suit your operations.

## Skill Sets

Some employers may identify that their workers need training in specific skills but not necessarily to the extent of obtaining a full qualification. Dalton Training Services can offer accredited (or non-accredited) training in a range of skill sets, including:

- Team leader skill development.
- Process improvement.
- Workplace coaching and mentoring.
- Control room operations.
- Permit to work.
- Planning, particularly for shutdowns.
- Read a schematic and apply in workplace.
- Quality management in laboratories.
- Environmental sustainability.
- Calibration.
- Solution testing.
- We can also design skill sets to meet an enterprise's particular unmet needs.

## Value Added Services

- Development of Competency Frameworks, including:
  - Determine competency profiles for each position.
  - Develop skills matrix.
  - Complete Training Needs Analysis for each worker and identify gaps against skills matrix.
  - Map an enterprise's existing training to Australian Standards.
- Training Needs Analysis.
- Mapping client's procedures and work instructions to qualifications.
- Development of assessment tools to suit a client's existing training.
- Drafting and developing policies and procedures, work standards and guidelines.
- Training and mentoring of a client's employees to become trainers and assessors.
- Field and desktop internal audits.
- Non-accredited training.
- Auspicing arrangements where an enterprise delivers their own training that is monitored and audited by an RTO which then issues an Australian nationally recognised qualification.



**Development of assessment tools to suit a client's existing training.**

## Our Team

- Includes a quality pool of Subject Matter Experts from which to draw on a project by project basis.
- Is committed to being in the vanguard of their fields through guided professional development programs.
- Is a well-established member of numerous industry and VET Sector networks such as:
  - VELG.
  - High Performing RTOs WA.

## Our Team Members

- Are dedicated, open minded and innovative.
- Can develop quality, contextualised Learning and Assessment resources.
- Have good networking and interpersonal skills and are responsive and approachable.
- Are professional experts in their areas and have industry experience.
- Have comprehensive VET Sector knowledge.

## Return on Investment (ROI)

In the following ways, enterprises using Dalton Training Services should have a positive ROI:

	High levels of contextualisation eliminates irrelevant information and focuses on what is needed to increase productivity.		Training can help identify future leaders saving on the expense of head hunting outside your organisation.
	Incorporating underpinning knowledge into training programs leads to improved abilities in problem solving and trouble shooting.		The enterprise can increase its targets and tackle new challenges with the confidence that it has the human resources required to do so.

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## Our Clients



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